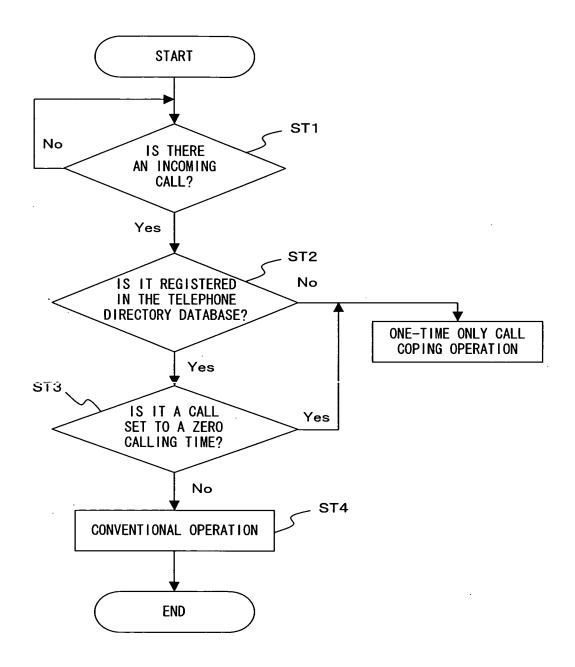
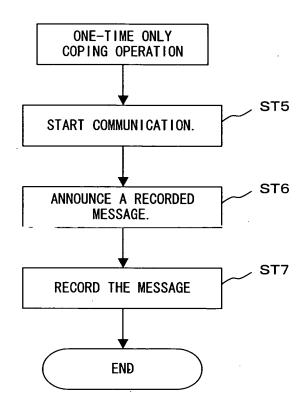


F I G. 1



F I G. 2



F I G. 3

```
TELEPHONE DIRECTORY No;
NAME
READING
GROUP
PHONE NUMBER 1
PHONE NUMBER 2
PHONE NUMBER 3
MAIL ADDRESS 1
MAIL ADDRESS 1
MAIL ADDRESS 3
RECORDED MESSAGE RESPONSE TIME: // TIME BETWEEN THE ARRIVAL OF A CALL AND // THE ANNOUNCEMENT OF A RECORDED MESSAGE
```